



## Star 1, Form C - Optional

Associate Recognition Contest Due Date: October 30, 2009

District Manager: Andrew Willows Region: Central  
Operation Number: 3338 Operation Name: Manchester College  
Unit Manager Name: Chris Yeadon  
Operation Address: 604 E College Ave  
City: North Manchester State: IN Zip Code: 46962  
Operation Phone: (260) 982-5289 Ext: Email: chris.yeadon@compass-usa.com

Complete and save this form, then email to Outtakes at [Outtakes@compass-usa.com](mailto:Outtakes@compass-usa.com) (see "Where to Send Submissions" in the Star Action Items & Forms Menu).

Associate Name: Luetta King Associate Title: Lead Cook

Tell us why your associate is worthy of this recognition:

- A: List Status and position
- B: Why associate is a great asset to your program
- C: What kind of leadership qualities do they possess
- D: Highlight their greatest contribution or accomplishment
- E: Describe how she or he has grown throughout the year(s)

(Give a detailed description of all that apply in the space below)

Dear Nomination Committee:

Thank you for taking the time to let me introduce you to one of our great hourly associates. It's easy to recognize Luetta King because she truly exemplifies Compass Group's core values. Lue is able to achieve our vision because she cares about what she does! This not only shows in her dedication to the campus community at Manchester College, but in her annual performance appraisal where she continually outperforms her KPI's each year.

- "Can-Do". Over the last several years Chartwells has transformed dining services at Manchester College. Lue embraced the changes along the way reinventing her role at each step. Taking the lead with Profiles 3, she became a student favorite in the front of the house with Menutainment. During the implementation of Pulse on Dining, she took a voluntary move to second shift becoming the leader at night in "The Kitchen". She has continued to evolve her role by demonstrating leadership abilities over key operational components. Lue is able to consistently perform in an ever changing environment because she is open to learn and apply new skills.
- "Passion for Quality". One of the PoD promises is great food! Lue consistently exceeds expectations by producing food offerings based on freshness, quality, and variety. In order to deliver this promise on a daily basis, and due to her suggestion, we started an internal culinary leadership team. This team consisting of Lue, our Executive Chef, Catering Director, and day lead meet weekly to discuss production for the upcoming week.
- "Win Through Teamwork". Lue is a consistent team player. The only reason she leaves her station is to help in another. Although she works in "The Kitchen", you can also find her on the line talking with students, in the dish room helping out, or washing pots and pans at the end of the day making sure all associates are out on time. Lue is able to maintain this level of consistency since she has never had an unexcused absence.

Lue consistently goes above and beyond to ensure the success of Chartwells at Manchester College. I often hear comments like "don't worry about it, Lue is here" or "Oh, Lue will get it". It's time that she is recognized for the difference that she makes for Chartwells at Manchester College.

Respectfully Submitted,  
Chris Yeadon  
Director of Dining Services

Attach additional stories, letter or comment cards describing the associate going above and beyond the call of duty.  
Use additional pages if necessary.